



FAQ: How do I setup Nordic Backup Pro to backup Microsoft Exchange Server 2007?

Product Version:

Nordic Backup Pro: Post-5.2.4.0

OS: Windows 200x - x64

Description:

How do I setup Nordic Backup Pro to backup Microsoft Exchange Server 2007?

Steps:

This document contains the information of how to setup Nordic Backup Pro to backup Microsoft Exchange Server 2007.

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1. Backing up information store (server level):

- a) Download and install the Nordic Backup Pro application on the Microsoft Exchange 2007 server. You need to download the 64bit version of Nordic Backup Pro.
- b) The information store backup can be performed with the backup procedure provided in our [Nordic Backup Pro User's Guide](#). For more details, please refer to Chapter 12 for full instructions



2. Backing up individual emails (mail-level):

- a) Download and install the Nordic Backup Pro application on the Microsoft Exchange 2007 server. You need to download the 64bit version of Nordic Backup Pro application.
- b) Download and install Microsoft Exchange Server MAPI Client and Collaboration Data Objects 1.2.1 (<http://www.microsoft.com/downloads/details.aspx?FamilyID=E17E7F31-079A-43A9-BFF2-0A110307611E&displaylang=en>)
- c) Download a 32-bit Java Runtime Environment:
<http://backup001.c1.nordic-backup.com/obs/download/obm52-x64-i386ext.zip>
- d) Expand the zip file into C:\Program Files\Nordic Backup Pro
- e) Start the Nordic Backup Pro application in 32bit mode:
Run C:\Program Files\Nordic Backup Pro\bin\RunOBM32.bat
- f) Create a new backup set by selecting [Backup Setting] -> [Add] -> [MS Exchange Mail Level Backup] from the lower left menu of the Nordic Backup Pro user interface
- g) Follow the instructions of the backup set wizard to complete the configuration of the new mail level backup set
- h) Perform the mail-level backup immediately by selecting [Backup], or let the backup job to be performed at its scheduled time.

3. Further information:

- a) Please note that, for the backup of the information store (server level), you need to utilize the 64bit mode of Nordic Backup Pro. To run Nordic Backup Pro in 64bit mode, please start Nordic Backup Pro by doubling clicking on the system tray icon.

On the other hand, for the backup of the individual emails (mail-level), you need to utilize the 32bit mode of Nordic Backup Pro. To run Nordic Backup Pro in 32bit mode, please: Run C:\Program Files\Nordic Backup Pro\bin\RunOBM32.bat

- b) For backup job that is performed by the scheduler services, the RunMailBackup.bat script that is located at C:\Program Files\Nordic Backup Pro\bin\ will automatically select the correct Java Virtual Machine to be ran.